

## mateco IT – IT Network Lead

### IT Network Lead

At mateco IT, you own the Connectivity service across all mateco countries: LAN, WLAN, WAN/SD-WAN, internet and firewalls. You lead our internal network engineers and steer the external partner that runs our network operations. This is not a hands-on engineering role. Your strength is bringing people, partners and processes together.

#### We're looking for an IT Network Lead. Are you the one?

Are you an experienced IT infrastructure professional who combines **people leadership, service ownership and strong partner management**?

As our **IT Network Lead**, you take end-to-end ownership of the Connectivity service across all mateco countries. This includes LAN, WLAN, WAN/SD-WAN, internet connectivity and firewalls. You lead our internal IT Network Engineers and steer the external IT partner responsible for our network operations.

This is **not a deep technical engineering role**. Your strength lies in bringing people, partners and processes together. You make sure our network services are reliable, measurable, cost-effective and continuously improving.

#### Good. So what does that mean in detail?

As IT Network Lead, you will:

- You will lead, coach and develop a small team of IT Network Engineers
- You will own the service end to end: scope, SLAs, KPIs, reporting and budget
- You will steer our managed-service partner, chair governance meetings and handle escalations
- You will drive continuous improvement based on incident and performance data
- You will coordinate the network hardware lifecycle, new sites and M&A integrations
- You will work closely with Architecture, Cyber Security, Cloud and Local IT, including on NIS2 and ISO 27001 compliance

#### Ok. And what exactly would make you the perfect fit for this?

- You have a bachelor in IT or equivalent experience
- You have 5–10 years in IT infrastructure or network operations, with at least 2 years in a leading role
- You have proven people management and coaching experience
- You have experience in managing an IT partner: SLAs, governance and performance reviews
- You have a broad network knowledge, enough to challenge specialists and make sound decisions
- You have ITIL and ServiceNow (or similar) knowledge
- You are fluent in Dutch and English; French or German is a plus

## **Still sounds good? This is what we have to offer you.**

- A key role with real impact in an international IT environment
- High autonomy and ownership of a critical service
- Flexible hours and 2 days of home working per week
- Attractive salary package with company car and fringe benefits
- A brand-new HQ office in Waregem

## **Alright, convinced you are the one?**

Apply now!

<https://jobs.mateco-it.be/en>